

## Computer Technology Program Advisory Meeting, 11/1/2024

Call to Order – 9:17am

### Introduction

Jim Brossenne – Jenzabar, Tim Bogard – HDH, Chris Puckett – GE, Tyler Hisel – GE, Amie Ernst – Pine Cone, Greg Wallace – Connection

### II. Review of 2023 Minutes

Jim/Tm Approved

### III. Review of the Agenda Items

Jim/Chris Approved

### IV. Reports from Committee Members

Jim -Having proper professional skills taught in higher education. Is interpersonal communication being used to help with email communications. How best to use the technology to have a better response. Using AI could assist with that process.

- Work on email communications.
- Add a module in professionalism
- Make it personal, summarize what is going on, how best to answer those questions.

Amie – Would like to assist with developing those communication pieces for the module.

Greg – AI is being used to drive solutions.

Amie / Jim – Being careful on using AI.

Amie – Be aware using AI for using it on all coding processes.

Jim – Mt. Saint Joe, using AI as a starting point. No reason to re invent the wheel. Policies on AI.

Greg – We have a complete AI policy.

Amie – Lo Code no Code, prompt engineering. Rust is very popular, and if it is using generative AI everything is using that.

Jim – Would like to know the module on soft skills communication.

Tim – Soft skills, would like to see leadership business classes in the program.

Gregg – How do we develop talent so they stay at organizations.

Gregg, Jim and Tim – Have leadership programs.

Gregg – Connection has a leadership program that has multiple tiers.

Jim – Remote work add to professionalism class

- Add ethics to remote work.

Amie – Home office stipends are used to stipend the organizations

Chris – Professionalism, can you make

- Do not use acronyms to your clients, add this to your professionalism class.

Chris – Scripting!!!!!!!!!!!!!!!!!!!!!! Needs more of that.

- Using the current modules in the courses is adequate.

Jim – Terraform is big!

Chris – Network resources is changing a lot with scripting, needed in his organization.

Chris – Fun to use the robots...

Tyler – Excellent breakdown of courses,

- Everyone is talking about professionalism

Tyler – o-Td(g.9(r)2o)12.1(r)15.0 Tdoc34LeakoffB:000Pvbl-0.002(s).B7(r00-g)-2ilraj/TT0 Tw wd(is)811 (r)

## **V. Review of the Program Curriculum**

Dr. Montgomery gives an update

## **VI. Review Enrollment and Graduation Rates**

Dr. Montgomery reviewed these numbers, no comments

## **VII. Update of the Current/Future Industry Trends & Employment Outlook**

Covered in the advisory reports

## **VIII. Employer Recommendations for Improvement (minimum 5 strategies/improvement needed)**

### 1. Enhance Professionalism and Communication Skills

- Add a module on professionalism within courses to improve email and interpersonal communication skills. This module could address summarizing messages, personalizing responses, and appropriate use of technology in communication.
- Integrate ( 0 T c )

- Teach students the importance of resilience, adaptability, and quality control as essential professional skills. These can be reinforced through case studies or real-world scenarios, especially for students entering fields with high turnover or requiring strong problem-solving skills.

Dr. Montgomery's final comments:

Blane Parker - Computer Technology Navigator

- Recruiting
- Registration
- Outreach
- Ohio Code Scholar

Rapids Grant – New Cybersecurity Lab & Gamification Classes - Circadence

New Computer Science Center

SSCC to UC Programming

Ohio Code Scholar Work

Chris / Gregg motion adjourn